

# The Marketing Plan

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#### Developing your Marketing Plan

The market plan asks and answers the question:

"HOW DO WE GET FROM HERE TO THERE?"





#### The Trip

WHERE are we new?

WHEN are we leaving?

WHERE should we go?

WHO will do the driving

WHERE have we decided to go?

WHY are we going?

WHAT are the conditions which may affect us?

HOW are we going?

HOW much will the trip cost?

HOW will we meet our progress

WHAT is our plan for alternate routes? Against our schedule? (Contingency plan)

# Plan should be comprehensive but not complicated.

#### Contents

Persons not involved in the authorship SHOULD be able to follow the planning logic and readily ascertain their responsibilities.

There are some steps in developing an operational marketing plan.



# Stages in Developing an Operational Marketing Plan.

Description of the product or service, including special features

Marketing <u>budg</u>, including the advertising and promotional plan

Description of the business location, including advantages and disadvantages for marketing

Pricing strategy

Market Segmentation

#### Aims and Objectives

Your First Aim is to Establishing Your Objectives and then Accomplishing Them



#### Detailing the steps...

1. Prepare comprehensive fact base



#### 1. Prepare Comprehensive Fact Base

1st. . General business purpose

Sales

Markets

Trends

Products, services

Competition

Delivery inventory

Distribution, sales force

Customer attitudes

Customer communications



#### 1. Prepare Comprehensive Fact Base

Sales and profits

12 months running

3-5 years



#### 1. Prepare Comprehensive Fact Base

Markets

Trends

Products, services



#### 1. Prepare Comprehensive Fact Base

Competition: The competitive landscape

Provide an overview of product competitors, their strengths and weaknesses

Position each competitor's product against new product



# 1. Prepare Comprehensive Fact Base

Delivery inventory

Distribution, sales force

Customer attitudes

Customer communications



# 2. List Problems and Opportunities

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Identify problems ....hurdles

Deviations

Deterrents

Obstacles

# **Identify Problems**

Deviations from anticipated deterrents to the obstacles to achievement of goals



#### **Problems**

Problem versus symptom

Industry & company

Solvable

Solving

No control





# 3. State Specifics Objectives

First....State your assumptions



You first aim at establishing your objectives and then at accomplishing them!!!!

# 3. State Specific Objectives

State SMART Objectives

Specific Measurable Achievable Realistic Time bound

#### **Success Metrics**

First year goals

Additional year goals

Measures of success/failure

Requirements for success

#### 4. Develop Strategy

Specific activities Your call to action

> Responsibility Deadlines Priorities Resources





# Strategy (cont)

Three musts

Meet deadlines Control performance Allocate resources





# Strategy Analysis and Evaluation

- 1. Internal compatibility
- 2. External compatibility
- 3. Resource availability
- 4. Risk factor



#### The Marketing Mix (the 5 P's)

Price Product Place Promotion Politics



# **Product Positioning**

Positioning of product or service

Statement that distinctly defines the product in its market and against its competition over time

#### Consumer promise

Statement summarizing the benefit of the product or service to the consumer

#### **Product Packaging**

#### Product packaging

Discuss form-factor, pricing, look, strategy

Discuss fulfillment issues for items not shipped directly with product

#### Promotional (Communication) Strategies

Messaging by audience

Target consumer demographics

#### **Product Launch Strategies**

Launch plan

If product is being announced

Promotion budget

Supply back up material with detailed budget information for review

#### **Public Relations**

Strategy & execution

PR strategies

PR plan highlights

Have backup PR plan including editorial calendars, speaking engagements, conference schedules, etc.

# Advertising

Strategy & execution

Overview of strategy

Overview of media & timing

Overview of ad spending

#### Other Promotion

Direct marketing

Overview of strategy, vehicles & timing Overview of response targets, goals & budget

Third-party marketing

Co-marketing arrangements with other companies

Marketing programs

Other promotional programs

#### International

International distribution

Address distribution strategies

Discuss issues specific to international distribution

International pricing strategy

Localization issues

Highlight requirements for local product variations

#### Pricing

Pricing

Summarize specific pricing or pricing strategies

Compare to similar products

Policies

Summarize policy relevant to understanding key pricing issues

#### Place Distribution

Distribution strategy

Channels of distribution

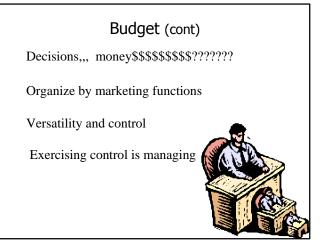
Summarize channels of distribution

#### **Product Schedule**

12-month schedule highlights

Timing









# The Marketing Plan

You first aim at establishing your objectives and then at accomplishing them!!!!

- 1. PREPARE COMPREHENSIVE FACT BASE
- 2. LIST PROBLEMS AND OPPORTUNITIES
- 3. STATE SPECIFIC OBJECTIVES (FIRST STATE YOUR ASSUMPTIONS)
- 4. DEVELOP STRATEGY
- 5. ESTABLISH BUDGET
- 6. PROJECT SALES AND PROFIT



THANK YOU!!!